



Empowering your business, one transaction at a time.

Innovative payment solutions delivered with a personal touch.

Accept payment in-person or online with our innovative terminal solutions. Whether you need a stationary, wireless, mobile, or virtual terminal, a payment gateway, or software integration, ECS is the right choice for you.

Diverse Solutions for every scenario.



Lending

Lending your way to provide you with the instant capital you need.



ACH

Completely electronic, ACH transactions are efficient and low-cost.



ATM

Connect to all major ATM networks.



Merchant Cash Advance

Access the assets your business deserves.



Banking

Access our affordable rates and award-winning merchant services team.



Credit & Debit

Diverse range of credit and debit card processing solutions.



Remote Deposit Capture

No need to go to the bank to cash payment checks.



High-Risk

We're built to handle complex merchants, regardless of your industry.

To find out more [click here](#)

USA

Z1 Restaurant Quick Reference Guide



CREDIT SALE

1. From the **CREDIT SALE ENTER AMOUNT** enter credit sale amount and press **OK**
2. **Insert, Tap, Swipe OR Manually Enter Card #**
 - If AVS prompts, input AVS information
 - If Prompted for TIP input TIP Amount
3. Terminal communicates with the Host
4. Response Displays

DEBIT SALE

1. From the **CREDIT SALE ENTER AMOUNT** Press the **F3** Key
3. Press the **F3** Key to **highlight DEBIT** and press **OK**
4. Input the Debit Sale **Amount** and press **OK**
 - If Prompted for TIP input TIP Amount
5. **Insert, Tap or Swipe Card #**
6. **Input PIN #** on PIN Pad and press **OK**
7. Response Displays

TICKET ONLY SALE

1. From the **CREDIT SALE ENTER AMOUNT**
 2. Press the yellow arrow key
 3. Scroll using the **F3** Key to highlight **TICKET** and press **OK**
 4. Input the ticket **Amount** and press **OK**
 5. Input previously obtained **AUTH CODE** and press **OK**
 6. **Insert, Tap, Swipe OR Manually Enter Card #**
 7. Response Displays
- ** If/when prompted for Password, default is 1234

VOID TRANSACTION

1. From the **CREDIT SALE ENTER AMOUNT**
 2. Press the yellow arrow key
 3. Scroll using the **F3** Key to highlight **VOID** and press **OK**
 4. Input the **Amount to be Voided** and press **OK**
 5. Press **F1** to confirm Void Amount
 6. **Insert, Tap, Swipe OR Manually Enter Card #**
 7. Response Displays
- ** If/when prompted for Password, default is 1234

RETURN TRANSACTION

1. From the **CREDIT SALE ENTER AMOUNT**
 2. Press the yellow arrow key
 3. Scroll using the **F3** Key to highlight **RETURN** and press **OK**
 4. Input the **Amount to be RETURNED** and press **OK**
 5. Press **F1** to confirm Void Amount
 6. **Insert, Tap, Swipe OR Manually Enter Card #**
 7. Response Displays
- ** If/when prompted for Password, default is 1234

SETTLE THE OPEN BATCH

1. From the **CREDIT SALE ENTER AMOUNT** press the **OK** button three (3) times.
3. **Input Password** (1234 Default) and press **OK**
4. Terminal communicates with the Host
5. Response Displays

Z1 Retail Quick Reference Guide



VIEW DAILY REPORT

1. From the **CREDIT SALE ENTER AMOUNT** screen press **the OK button**
2. Scroll using the **F3 key** scroll to highlight **REPORTS** and press **OK**
3. Highlight **DAILY REPORT** and press **OK**
4. Report Displays
5. Use the F3 button to scroll 

POWER ON/OFF

- POWER ON:**
PRESS AND HOLD F1 UNTIL UNIT POWERS ON
- POWER OFF:**
PRESS AND HOLD F1 UNTIL UNIT POWERS OFF

MY FAVORITES

Adding Favorites

1. Highlight the menu item you wish to save to favorites. Press the F1 Key
2. Press the F1 to select **YES**
3. Use the **F3 key** to highlight the menu placement to assign this favorite to.
4. Press **OK** 

INDICATOR ICONS

-  Battery Strength Indicator
-  Needs Charging
-  WiFi Connected
-  Wifi Not Connected

BlueTooth Connectivity

When the Z1 is connected to your mobile Device via bluetooth it will read **"Bluetooth Connected"** on the display.

EDIT TIPS FROM THE Z1

1. From the **POS ONLINE** screen press F1
2. Use the **F3** button Highlight **FAVORITES**, press **OK**
3. Highlight **Cr/Db Edit Tips** and press **OK**
4. Highlight Desired Edit Method and press **OK**
5. Add tip amount to desired transaction and press **OK**

Managing Favorites

1. From the **CREDIT SALE ENTER AMOUNT** screen press **OK**
2. Scroll using the **F3 key** scroll to select **UTILITY** and press **OK**
3. **Input Password** (1234 Default) and press **OK**
4. Scroll using the **F3 key** scroll to select **FAVORITES** and press **OK**
5. Scroll using the **F3 key** scroll to select the desired **option** to edit and press **OK** 

Accessing Favorites

1. From the **CREDIT SALE ENTER AMOUNT** screen press F1
2. Use the **F3 key** to highlight Favorites and press **OK** 