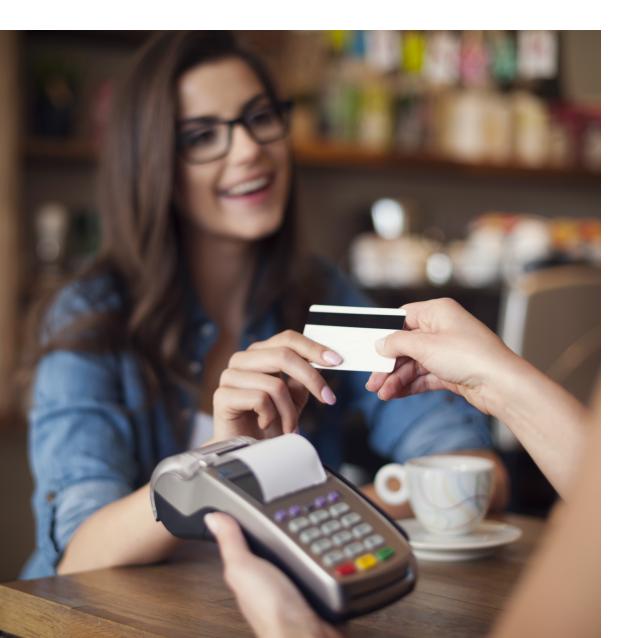


## Empowering your business, one transaction at a time.

#### Innovative payment solutions delivered with a personal touch.

Accept payment in-person or online with our innovative terminal solutions. Whether you need a stationary, wireless, mobile, or virtual terminal, a payment gateway, or software integration, ECS is the right choice for you.



# Diverse solutions for every scenario.



#### Credit & Debit

With a diverse range of credit and debit card processing solutions, we have what you need.



#### ACH

Completely electronic, ACH transactions are efficient and low-cost.



#### ATM

Connect to all major ATM networks.



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With a merchant bank account, you'll have access to our affordable rates and award-winning merchant services team.



#### High-Risk

We're built to handle complex merchants, regardless of your industry.



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Lending your way to provide you with the instant capital you need.



#### Merchant Cash Advance

Access the assets your business deserves.



#### **Remote Deposit Capture**

With ECS, there's no need to go to the bank to cash payment checks.

#### To find out more click here



Non Touch Screen Z Line Models Z3 & Z8 - EMV Retail Quick Reference Guide For SPIn Secure Payment Integration

\*\* Note: Terminal Will Default at <u>"POS ONLINE"</u> Until Transaction is Initiated By POS System \*\*

These steps have been provided as a guide for assistance.

### Dējavoo" ©Pln

CHIP CARD SALE	SWIPED OR MANUAL CARD SALE	DEBIT SALE
<ul> <li>Terminal "wakes up" &amp; changes from POS Online</li> <li>Insert Chip Card</li> <li>Press OK to confirm Sale Amount <ul> <li>Terminal communicates with the Host</li> <li>Receipts Print</li> </ul> </li> </ul>	<ul> <li>Terminal "wakes up" &amp; changes from POS Online</li> <li>Swipe OR Manually Enter Card #</li> <li>Press OK to confirm Sale Amount <ul> <li>If AVS prompts, input AVS information</li> <li>Terminal communicates with the Host</li> <li>Receipts Print</li> </ul> </li> </ul>	<ul> <li>Terminal "wakes up" &amp; changes from POS Online</li> <li>Insert Chip Card</li> <li>When prompted press F2 for YES</li> <li>Input PIN # on PIN Pad and press OK</li> <li>Press OK to confirm Sale Amount <ul> <li>If AVS prompts, input AVS information</li> <li>Terminal communicates with the Host</li> <li>Receipts Print</li> </ul> </li> </ul>
VOID TRANSACTION	RETURN TRANSACTION	SETTLE THE OPEN BATCH
<ul> <li>Terminal "wakes up" &amp; changes from POS Online</li> <li>If prompted input Manager Password (1234 default)         <ul> <li>Receipts Print</li> </ul> </li> </ul>	<ul> <li>Terminal "wakes up" &amp; changes from POS Online</li> <li>If prompted input Manager Password (1234 default)</li> <li>Insert Chip Card</li> <li>Press OK to confirm Return Amount <ul> <li>When applicable input PIN and press OK</li> <li>Terminal communicates with the Host</li> <li>Receipts Print</li> </ul> </li> </ul>	<ul> <li>From the POS ONLINE Screen press F3 for Favorites</li> <li>Highlight SETTLE DAILY BATCH and press OK</li> <li>If prompted input Manager Password (1234 default)         <ul> <li>Terminal communicates with the Host</li> <li>Settle Report Prints</li> </ul> </li> </ul>

TERMINAL HELP DESK: - 877.358.6797 option 2 - support@dejavoosystems.com - http://www.dejavoosystems.com/

Non Touch Screen Z Line Models Z3 & Z8 - EMV Retail Quick Reference Guide

#### For SPIn Secure Payment Integration



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SPIN BYPASS	BATTERY INDICATOR (FOR MOBILE UNITS)	WI-FI ICON INDICATOR (FOR WI-FI ENABLED UNITS)
** Use these steps to process a stand alone transaction initiated from the payment device INSTEAD of the POS system. (le: POS is down)	Indicates Full Battery	Wi-Fi Not Connected
<ul> <li>From the POS ONLINE screen press F3</li> <li>Highlight the Turn SPIn Bypass On option and press OK.</li> <li>Terminal Displays "Credit I Sale, Enter Amount"</li> <li>You are now ready to process a stand along transaction at the terminal.</li> </ul>	Battery low, needs charging When battery is charging the battery icon will animate indicating charging is taking place.	Wi-Fi Connected Successfully
PRINTING REPORTS	REPRINT RECEIPT OPTION	CALL ME FEATURE (MUST BE ENABLED)
<ul> <li>From the POS ONLINE screen press OK</li> <li>Highlight REPORTS and press OK</li> <li>Highlight Desired Report Type and press OK</li> <li>Input Password (1234 Default) and press OK</li> <li>Report Prints</li> </ul>	<ul> <li>From the POS Online screen press F3</li> <li>Highlight REPRINT CR/DB RCPT and press OK</li> <li>Input Password (1234 Default) and press OK</li> <li>Highlight desired option(s) and press OK</li> <li>Receipt Prints</li> </ul>	<ul> <li>From the POS Online screen press F4</li> <li>Select "CALL ME" and press OK</li> <li>The terminal sends notification to the help desk and you will receive a call back from a representative with assistance.</li> </ul>

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