

Empowering your business, one transaction at a time.

Innovative payment solutions delivered with a personal touch.

Accept payment in-person or online with our innovative terminal solutions. Whether you need a stationary, wireless, mobile, or virtual terminal, a payment gateway, or software integration, ECS is the right choice for you.



Diverse solutions for every scenario.



Credit & Debit

With a diverse range of credit and debit card processing solutions, we have what you need.



ACH

Completely electronic, ACH transactions are efficient and low-cost.



ATM

Connect to all major ATM networks.



Banking

With a merchant bank account, you'll have access to our affordable rates and award-winning merchant services team.



High-Risk

We're built to handle complex merchants, regardless of your industry.



Lending

Lending your way to provide you with the instant capital you need.



Merchant Cash Advance

Access the assets your business deserves.



Remote Deposit Capture

With ECS, there's no need to go to the bank to cash payment checks.

To find out more [click here](#)



**Non Touch Screen Z Line Models Z3 & Z8 - EMV Retail Quick Reference Guide
For SPIn Secure Payment Integration**







**** Note: Terminal Will Default at “POS ONLINE” Until Transaction is Initiated By POS System ****
These steps have been provided as a guide for assistance.

CHIP CARD SALE	SWIPED OR MANUAL CARD SALE	DEBIT SALE
<ul style="list-style-type: none"> ❶ Terminal “wakes up” & changes from POS Online ❷ Insert Chip Card ❸ Press OK to confirm Sale Amount <ul style="list-style-type: none"> - Terminal communicates with the Host - Receipts Print 	<ul style="list-style-type: none"> ❶ Terminal “wakes up” & changes from POS Online ❷ Swipe OR Manually Enter Card # ❸ Press OK to confirm Sale Amount <ul style="list-style-type: none"> - If AVS prompts, input AVS information - Terminal communicates with the Host - Receipts Print 	<ul style="list-style-type: none"> ❶ Terminal “wakes up” & changes from POS Online ❷ Insert Chip Card ❸ When prompted press F2 for YES ❹ Input PIN # on PIN Pad and press OK ❺ Press OK to confirm Sale Amount <ul style="list-style-type: none"> - If AVS prompts, input AVS information - Terminal communicates with the Host - Receipts Print
VOID TRANSACTION	RETURN TRANSACTION	SETTLE THE OPEN BATCH
<ul style="list-style-type: none"> ❶ Terminal “wakes up” & changes from POS Online ❷ If prompted input Manager Password (1234 default) <ul style="list-style-type: none"> - Receipts Print 	<ul style="list-style-type: none"> ❶ Terminal “wakes up” & changes from POS Online ❷ If prompted input Manager Password (1234 default) ❸ Insert Chip Card ❹ Press OK to confirm Return Amount <ul style="list-style-type: none"> - When applicable input PIN and press OK - Terminal communicates with the Host - Receipts Print 	<ul style="list-style-type: none"> ❶ From the POS ONLINE Screen press F3 for Favorites ❷ Highlight SETTLE DAILY BATCH and press OK ❸ If prompted input Manager Password (1234 default) <ul style="list-style-type: none"> - Terminal communicates with the Host - Settle Report Prints

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SPIN BYPASS	BATTERY INDICATOR (FOR MOBILE UNITS)	WI-FI ICON INDICATOR (FOR WI-FI ENABLED UNITS)
<p>** Use these steps to process a stand alone transaction initiated from the payment device INSTEAD of the POS system. (Ie: POS is down)</p> <ol style="list-style-type: none"> ➊ From the POS ONLINE screen press F3 ➋ Highlight the Turn SPIn Bypass On option and press OK. ➌ Terminal Displays “Credit I Sale, Enter Amount” ➍ You are now ready to process a stand along transaction at the terminal. <p>-</p>	<div style="display: flex; flex-direction: column; align-items: center;"> <div style="display: flex; align-items: center; margin-bottom: 10px;">  Indicates Full Battery </div> <div style="display: flex; align-items: center; margin-bottom: 10px;">  Battery low, needs charging </div> <p style="text-align: center;">When battery is charging the battery icon will animate indicating charging is taking place.</p> </div>	<div style="display: flex; flex-direction: column; align-items: center;"> <div style="display: flex; align-items: center; margin-bottom: 10px;">  Wi-Fi Not Connected </div> <div style="display: flex; align-items: center; margin-bottom: 10px;">  Wi-Fi Connected Successfully </div> </div>
PRINTING REPORTS	REPRINT RECEIPT OPTION	CALL ME FEATURE (MUST BE ENABLED)
<ol style="list-style-type: none"> ➊ From the POS ONLINE screen press OK ➋ Highlight REPORTS and press OK ➌ Highlight Desired Report Type and press OK ➍ Input Password (1234 Default) and press OK <p>-</p> <ol style="list-style-type: none"> ➎ Report Prints 	<ol style="list-style-type: none"> ➊ From the POS Online screen press F3 ➋ Highlight REPRINT CR/DB RCPT and press OK ➌ Input Password (1234 Default) and press OK ➍ Highlight desired option(s) and press OK <p>-</p> <ol style="list-style-type: none"> ➎ Receipt Prints 	<ol style="list-style-type: none"> ➊ From the POS Online screen press F4 ➋ Select “CALL ME” and press OK ➌ The terminal sends notification to the help desk and you will receive a call back from a representative with assistance.

