

# Empowering your business, one transaction at a time.

Innovative payment solutions delivered with a personal touch.

Accept payment in-person or online with our innovative terminal solutions. Whether you need a stationary, wireless, mobile, or virtual terminal, a payment gateway, or software integration, ECS is the right choice for you.



# Diverse solutions for every scenario.



## Credit & Debit

With a diverse range of credit and debit card processing solutions, we have what you need.



## ACH

Completely electronic, ACH transactions are efficient and low-cost.



## ATM

Connect to all major ATM networks.



## Banking

With a merchant bank account, you'll have access to our affordable rates and award-winning merchant services team.



## High-Risk

We're built to handle complex merchants, regardless of your industry.



## Lending

Lending your way to provide you with the instant capital you need.



## Merchant Cash Advance

Access the assets your business deserves.



## Remote Deposit Capture

With ECS, there's no need to go to the bank to cash payment checks.

To find out more [click here](#)



### ANDROID TERMINALS



These steps have been provided to assist you with your Dejavoo touch screen payment device with AURA software.

**IMPORTANT:** As well as the payment icons (ie Credit, Debit, EBT Food, EBT Cash and Cash), the terminal's idle prompt also displays the following icons:

★ Access to the FAVORITES menu

☰ Access to the CORE menu

☎ CALL ME feature

#### CHIP CREDIT SALE

1. Tap on the **CREDIT** icon on your terminal home screen.
2. Tap on the **SALE** icon.
3. Input the **SALE AMOUNT** and press **OK**.
4. Tap (contactless only) or insert chip card.
5. If prompted, confirm the sale amount by tapping **OK** or **NO**. *Conditional on the terminal's configuration.*
6. The transaction is processed. Sales receipts will print with details of the transaction.

#### MANUALLY ENTERED SALE

1. Tap on the **CREDIT** icon on your terminal home screen.
2. Tap on the **SALE** icon.
3. Input the **SALE AMOUNT** and press **OK**.
4. Manually input **CARD #**.
5. Follow the CNP prompts (input exp. date, ZIP code etc). *Conditional on the terminal's configuration.*
6. The transaction is processed. Sales receipts will print with details of the transaction.

#### DEBIT SALE

1. Tap on the **DEBIT** icon on your terminal home screen.
2. Tap on the **SALE** icon.
3. Input the **SALE AMOUNT** and press **OK**.
4. Tap (contactless only) or insert chip card.
5. If prompted, confirm the sale amount by tapping **OK** or **NO**. *Conditional on the terminal's configuration.*
6. Customer enters PIN on encrypted terminal PIN Pad or encrypted external PIN Pad and presses **OK**.
7. The transaction is processed. Sales receipts will print with details of the transaction.

#### VOID CREDIT TRANSACTION (Card Present)

1. Tap on the **CREDIT** icon on your terminal home screen.
2. Tap on the **VOID** icon.
3. Input the **VOID AMOUNT** and press **OK**.
4. If prompted, confirm the void amount by tapping **OK** or **NO**. *Conditional on the terminal's configuration.*
5. If prompted, input **MANAGER PASSWORD** (default password is 1234).
6. Tap (contactless only) or insert chip card.
7. Enter the void transaction # and press **OK**.
8. The transaction is processed. Void receipts will print with details of the transaction.

#### CREDIT CARD RETURN

1. Tap on the **CREDIT** icon on your terminal home screen.
2. Tap on the **RETURN** icon.
3. Input the **RETURN AMOUNT** and press **OK**.
4. If prompted, confirm the return amount by tapping **OK** or **NO**. *Conditional on the terminal's configuration.*
5. If prompted, input **MANAGER PASSWORD** (default password is 1234).
6. Tap (contactless only) or insert chip card.
7. The transaction is processed. Return receipts will print with details of the transaction.

#### VOID BY TRANSACTION # (Card NOT Present)

1. From the idle prompt, tap the ★ icon to access the **FAVORITES** menu.
2. Tap **VOID TRANSACTION**.
3. If prompted, input Manager Password (1234 default).
4. Tap **BY TRANSACTION #**.
5. Input **TRANSACTION #** to be voided and press **OK**.
6. Confirm the void transaction by tapping **SELECT**.
7. If prompted, confirm the void amount by tapping **OK** or **CANCEL**. *Conditional on the terminal's configuration.*
8. If prompted, input Manager Password (1234 default).
9. The void is processed. Void receipts will print with details of the transaction.

## REPRINT RECEIPT

1. From the idle prompt, tap the ★ icon to access the **FAVORITES** menu.
2. Tap **REPRINT RECEIPT**.
3. If prompted, input Manager Password (1234 default).
4. Tap desired option (**LAST, BY TRANSACTION #** or **BY CARD NUMBER**).
5. Follow prompts and transaction receipt prints.

## SETTLE DAILY BATCH

1. From the idle prompt, tap the ★ icon to access the **FAVORITES** menu.
2. Tap **SETTLE DAILY BATCH**.
3. If prompted, input Manager Password (1234 default).
4. Terminal communicates with the host.
5. Settlement Report prints.

## CALL ME FEATURE (Must be Enabled)

1. From the terminal main screen tap the ☎ icon.
2. If prompted, input Manager Password (1234 default).
3. Tap **CALL ME**, under the Support Menu.
4. The terminal sends notification to the help desk and you will receive a call back from a representative with assistance.

## PRINTING REPORTS

1. From the idle prompt, tap the ★ icon to access the **FAVORITES** menu.
2. Tap desired report type (**DAILY REPORT** or **SUMMARY REPORT**).
3. If prompted, input Manager Password (1234 default).
4. **REPORT** prints.

## WIRELESS ICONS



Wi-Fi icon will blink when not connected. It will remain static when connected successfully.



Battery charge indicator.

## TURN SERVER PROMPT ON/OFF

1. From the idle prompt, tap the ☰ icon to access the **CORE** menu.
2. Tap **APPLICATIONS**.
2. Tap **CREDIT/DEBIT/EBT**.
2. Tap **SETUP**.
3. If prompted, input Manager Password (1234 default).
4. Tap **TRANS PROMPTS**.
5. Tap **CLERKS**.
2. Tap **PROMPT**.
7. Tap to select desired option.
8. Press the ◀ key continually to return to the homescreen.

## TERMINAL POWER OFF/REBOOT

1. Press the  button on the side of the terminal and hold until a menu appears on the screen, with the following options: **Power off**, **Reboot**, **Airplane mode** and **Silent mode**.
2. Select the option you desire by tapping on the screen.